



**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

Councillor Uta Clay  
Covener  
Adult Services Scrutiny Panel

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Date / Dyddiad: 20 April 2017

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Dear Councillor Clay

**Adult Services Scrutiny Performance Panel**

Thank you for your letter of the 27 March 2017 which requested a response to the following questions.

1. The Panel believes that social enterprises could play an important role in home care provision in future and we would like to learn more about what you expect the Council to be doing in future to promote this? As you know, the requirement for Local Authorities to instigate the creation of social enterprises, co-operatives and mutuals in the care provider third sector is also a requirement of the Social Services and Wellbeing Act (Wales) 2015.

**Response**

This is an area of work that we would be keen to explore. However, the first step for us is to stabilise the current domiciliary care market and ensure that there is sufficient capacity in the market to meet current demand.

**COUNCILLOR/Y CYNGHORYDD  
JANE HARRIS  
CABINET MEMBER FOR SERVICES FOR ADULTS & PEOPLE /  
AELOD Y CABINET GWASANAETHAU OEDOLION A PHOBL DDIAMDDIFFYN**

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To this end, we need to prioritise the re-procurement of external domiciliary care in line with the recommendations emerging from the Commissioning Review. This will allow us to reach some stability particularly in those areas of the City and County which currently have limited coverage. Once we have gone through this exercise, we will be looking at opportunities surrounding how we could grow the market further and this might include the potential to look at options surrounding social enterprise, co-operatives and mutuals. The Commissioning Review highlighted some areas of best practice that would be worth exploring further and looking at whether these could be developed in the Swansea area. Any such development would clearly need to be undertaken in partnership with colleagues in Poverty and Prevention and third sector umbrella organisations such as Swansea CVS.

2. We understand that you have been working with the Cabinet Member for Housing to see how alternatives to residential and domiciliary care (e.g. Extra Care) might be promoted. We would be keen to find out more about this.

**Response**

Following on from the various meetings that have taken place between the respective Cabinet Members with Officers in attendance, a small working group of Officers has been established to start to explore the potential options in relation to accommodation for older people. The aspiration is to have a clear joint strategy in place between housing and social services in respect of older people and it is intended that this would be an integral part of the Older People's Commissioning Plan which is soon to be developed.

3. For your awareness, in our discussion with Dave Howes we identified the following indicators that we feel need to be carefully monitored going forward:
  - Percentage of adult protection referrals where decision is taken within 24 hours

**COUNCILLOR/Y CYNGHORYDD**  
**JANE HARRIS**  
**CABINET MEMBER FOR SERVICES FOR ADULTS & PEOPLE /**  
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- Compliance with meeting DOLS timescales
- Performance in relation to completion of reviews

**Response**

It is intended that these areas will be developed further within the Adult Services Performance Report which is now being reported to the Panel on a quarterly basis.

Yours sincerely

**COUNCILLOR JANE HARRIS**  
**CABINET MEMBER FOR SERVICES FOR ADULTS & VULNERABLE PEOPLE**

**COUNCILLOR/Y CYNGHORYDD**  
**JANE HARRIS**  
**CABINET MEMBER FOR SERVICES FOR ADULTS & PEOPLE /**  
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